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# 如何申请普通失业保险

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分步演示（仅供参考）



MARCH 27, 2020

卡城华人耆英会

111 Riverfront AVE. SW. Calgary

## 1. 判断自己是否符合申请失业保险的条件

Table 1: Number of hours of insurable employment required to qualify for benefits

Regional rate of unemployment	Required number of hours of employment in the last 52 weeks
6% or less	700 hours
6.1% to 7%	665 hours
7.1% to 8%	630 hours
8.1% to 9%	595 hours
9.1% to 10%	560 hours
10.1% to 11%	525 hours
11.1% to 12%	490 hours
12.1% to 13%	455 hours
13.1% or more	420 hours

截至 2020 年 2 月卡尔加里失业率 7.2%，也就是说在过去的 52 周内雇员至少需要累积 630 个小时的工时才可以申请失业保险

2. 进入网站 <https://www.canada.ca/en/services/benefits/privacy-notice.html>, 翻至页面下方

## Apply now

By starting this application, you consent to the terms of the above privacy notice statement.

Start application

点击此处继续

## 3. 进入申请页面

\* Are you trying to retrieve an application you began within the last 72 hours but did not complete?

Yes

No

Continue

你是否试图继续完成在过去 72 小时内没有完成的申请，选择“是”或者“否”，然后点击继续

## 4. 选择失业保险类型（雇员还是自雇）

\* What type of Employment Insurance benefits would you like to claim? ⓘ

Benefits for employees 雇员

Benefits for self-employed people 自雇

Continue

点击此处继续

5. 输入申请代码（如果有，适用于特殊情况/行业，此处不做讨论，选择没有）

## Reference Code

Answers to fields and questions with an asterisk (\*) are mandatory.

\* Are you part of a group of employees in an **Apprenticeship** program, a **Work-sharing** program, a **group layoff** situation (including layoffs due to a natural disaster), or the **automotive** industry **AND** were you given a reference code to submit with this application? 

Yes

No

Previous

Continue

点击此处继续

6. 选择所申请失业保险的类型，必须回答。此指南以普通失业保险为例

## Benefit Type

Answers to fields and questions with an asterisk (\*) are mandatory.

\* What type of benefits are you applying for? 

- Regular benefits:** 普通失业保险 (rough no fault of your own) and you are available for and able to work, but can't find a job.
- Fishing benefits:** 渔民失业保险 (person engaged in fishing).
- Sickness benefits:** 生病失业保险 (due to illness, injury or quarantine. This option also allows you to receive sickness benefits prior to maternity benefits).
- Maternity benefits:** 孕/产妇失业保险 (y given birth. This option also allows you to receive maternity followed by parental benefits).
- Parental benefits:** 照顾新生儿或领养儿童失业保险 (child).
- Compassionate Care benefits:** 照顾在 26 周内死亡的重病人失业保险 (th a significant risk of death within 26 weeks).
- Family Caregiver benefits:** 照顾重病家人失业保险 (a critically ill family member).

Previous

Continue

点击此处继续

7. 所需准备的材料

### Regular Benefits

It is important to read the following instructions and gather the necessary information. This will help ensure that there are no delays in processing your application.

You will need:

- your Social Insurance Number (SIN)
- your mother's maiden name
- your marital status
- your current address in Canada
- your complete bank information (including cheque deposit information)
- if you are currently receiving EI benefits, the start date of your last claim (1-800-206-7218)

You will need to provide:

- the name of your former employer (separately for each employer)
- your date of last day of work
- if your employer issues Record of Employment (ROE) forms, your ROE(s)
- Record of Employment (ROE) forms (if you do not have them, you must provide copies to Service Canada.

- If your employer issues ROEs in paper format, you must request all ROEs issued during the last 52 weeks and provide them to Service Canada as soon as possible after you submit your EI application. You must mail us your paper ROEs or drop them off in person at a Service Canada Centre.

#### Reactivating or terminating a previous EI claim

If you started a new claim for EI benefits within the past 52 weeks, and there are weeks still payable on that claim, it will be reactivated when you complete this application online.

If you prefer to terminate your existing claim and begin another EI claim, **do not start the application at this time**. To terminate a claim, you must first contact us by calling 1-800-206-7218 (TTY: 1-800-529-3742). Your decision to terminate a claim is final and cannot be changed.

If your existing claim is reactivated and you have worked since the start of that claim, you may be able to establish a new claim when this claim runs out.

- To establish a new claim, you must have enough insurable hours and meet the qualifying conditions.
- If you start a new claim instead of reactivating your existing claim, the remaining weeks payable on the existing claim will be lost.
- Before you start receiving benefits, there is a waiting period for which you will not be paid.

**Note:** If you require additional information to help you make the decision to reactivate or terminate an existing claim, this information is only available by phone at 1-800-206-7218 (TTY: 1-800-529-3742).

#### Help section

If you encounter any difficulties while completing the application, click on the help icon next to the question or refer to the "Help for this page" located at the top of some pages.

Previous

Continue

点击此处继续

## 8. 个人资料

\* Social Insurance Number (without spaces or hyphens)

工卡号

\* Date of Birth

Year: 出生年/月/日 Day:

\* Last name (as indicated on your SIN card/letter) i

姓, 与工卡一致

\* First given name (as indicated on your SIN card/letter) i

名, 与工卡一致

Other given name

其他名, 可不填

\* Last name at birth i

出生时的姓

i

男  
女  
非以上选项

\* Mother's **maiden** name/mother's family name at her birth i

妈妈出生时的姓

Previous Continue

点击此处继续

## 9. 确认个人信息页面, 如果正确点击继续, 不正确返回修改

### Identity Validation

Review the information you provided below. If the information is correct click the "Continue" button. If you wish to change any of your information click the "Previous" button.

Social Insurance Number [REDACTED]

Date of Birth [REDACTED]

Last Name [REDACTED]

First Given Name [REDACTED]

Last Name at birth [REDACTED]

Mother's Maiden Name [REDACTED]

Gender [REDACTED]

Previous Continue

点击此处继续

## 10. 记住你的临时密码以备申请中断重新开始

### Temporary Password

Your temporary password is:



In the event you lose your session, this temporary password will let you continue the completion of your application. **Please take care to note your temporary password exactly as shown.**

This temporary password has been randomly generated. Your temporary password along with the information you completed on the last screen are the key to retrieving your partially-completed application. This temporary password will stay active for a 72 hour period. If you fail to complete your application in a 72 hour period, your application will be deleted and you will be required to start a new application.

Service Canada takes measures to ensure that your electronic transactions with us are secure and your privacy is protected.

Previous

Continue

点击此处继续

## 11. 个人信息

## Personal Information

## ► Help for this page

Answers to fields and questions with an asterisk (\*) are mandatory. 打\*的问题必须回答

I prefer service in 我选择的服务语言

\* Speaking 说

English 英语

French 法语

\* Writing 写

English 英语

French 法语

Your email address may be shared with Job Bank to assist you in finding potential employment. In addition, it may be shared with your provincial or territorial government and its authorized service providers to help you with employment programs and services.

When Service Canada agents cannot reach you by telephone, they may contact you by email to ask you to call them back.

Please review the input of your email address and ensure the information you enter is correct.

Information about your claim cannot be shared by email.

Email address

邮箱

Area Code and Telephone Number

(地区号) 电话号码

Mobile Number

手机号

If possible, it is important to provide a telephone number where we can leave you messages. If we cannot reach you we will be required to contact you by mail. This may delay the processing of your application.

Telephone Number for messages or TTY/TDD Number 

可以留言的电话号码

Extension

分机

\* Mailing Address: 邮寄地址

\* Enter your postal code and select the "Retrieve address" button to display your mailing address. 

Retrieve address

在方框内填入邮编，然后按地址生成键继续

Check if the address is outside Canada

International Address

Previous

Continue

如果非加拿大地址，勾此框，然后继续

## 12. 社会身份（可不填）

## Programs and services

Employment and Social Development Canada and its partners have a number of programs and services designed to assist workers who have particular employment needs. The information sought below is for determining your eligibility for these programs and services and also for statistical purposes.

This information will also be used to determine how much income tax, if any, will be deducted from your benefits.

Completion of this section is voluntary.

I am

Status Indian

(Status Indian is someone who is registered with Crown-Indigenous Relations and Northern Affairs Canada as an Indian, or who is entitled to be so registered, according to the terms of the *Indian Act*.)

Non-status Indian

Inuit

Métis

Disability

Minority

Previous

Continue

点击继续

可选择“少数民族”

## 13. 税务信息，打\*的问题必须回答

## Income tax information

Answers to fields and questions with an asterisk (\*) are mandatory.

### Your T4E (Statement of Employment Insurance and Other Benefits)

You need your T4E to complete your income tax return. You can get it sooner online than by mail through My Service Canada Account (MSCA). To register, visit [Canada.ca/myservicecanada](https://Canada.ca/myservicecanada).

How will you access your T4E?

I will access it online from my Service Canada Account (MSCA)

Please send me a paper copy

你想通过何种方式收到 T4E（失业保险金明细单）用于报税？

- 社会服务部网上账户（MSCA）获取（二月一日后）
- 邮寄纸质文件（二月二十八日后寄出）

### Personal tax credit

The amount of tax deducted from your EI benefits is based on the amount of tax you pay on your income.

\* Please select your personal tax credit

basic

basic and spouse

在失业保险金中抵扣的个人所得税金额与你所在省份和你报税情况有关。你如何报税

- 基本（自己）
- 基本（自己+配偶，如果你把配偶作为被抚养人来报税）

According to the Income Tax Act, you can claim a tax credit for the amount of tax deducted from your EI benefits.

如果选择后者，扣税会少于前者

Selecting "basic and spouse" results in less tax being deducted from your Employment Insurance than selecting "basic".

### Modifying your personal tax credit

To change the amount of income tax to be deducted from your EI after you submit your application, call 1-800-206-7218.

Previous

Continue

点击继续

14. 银行信息用以政府直接将钱打入你的银行账户，打\*的问题必须回答

### Direct Deposit

Answers to fields and questions with an asterisk (\*) are mandatory.  
 Direct Deposit is the standard method for receiving your Employment Insurance benefits.  
 Provide your banking information.

\* Have you used Direct Deposit before?  
 Yes  
 No

\* Banking information  
 I have my banking information  
 I do not have my banking information  
 I cannot use Direct Deposit

政府一般直接将钱打入个人的银行账户，

- 你以往申请失业保险的时候使用直接入帐方式吗？
  - 有
  - 没有
- 银行信息
  - 我现在有银行信息
  - 我现在没有，以后可以提供
  - 我无法使用直接入帐服务

Previous Continue

点击继续

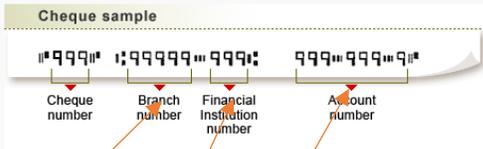
### Direct Deposit - Banking Information

Answers to fields and questions with an asterisk (\*) are mandatory.

It is important to provide accurate bank account information. This information is used to deposit your Employment Insurance benefits.

Refer to your cheque for the official name of your Financial Institution

The bottom of a typical personal cheque is in this format:



\* Branch/Transit Number

根据你的支票信息填写相对应的银行信息

Financial Institution (F.I.) - Click on your financial institution from this list below

下拉菜单，选择你的银行

If you have not located your banking institution in the list, enter its name and institution number below (enter only the last 3 digits for the number):

\* F.I. Name

\* F.I. Number

\* Account Number

如果是联名账户，提供其他人的名字

If this is a joint account, provide the name of the other person(s)

I authorize Employment and Social Development Canada to redirect the deposit of my Employment Insurance benefits and/or Employment benefits to an account number other than the one listed above when ESDC is notified by the financial institution of changes to the Financial Institution, branch/transit, or account number.

To avoid delayed payments, I will contact the Telephone Information Service immediately if I change financial institutions, branches, close my account, or change my residence or mailing address.

Previous Continue

点击继续

### 15. 其他个人信息，打\*必须回答

## Other Personal Information

Answers to fields and questions with an asterisk (\*) are mandatory.

\* Indicate your highest completed level **你的最高学历，**

University   **下拉菜单，选择**

\* Are you a member of a Union or Professional Association?

Yes  No **你是否隶属工会或者专业协会，是/否，**

**点击继续**

### 16. 雇主信息

## Last Employer Information - [REDACTED]

Answers to fields and questions with an asterisk (\*) are mandatory.

\* Business name of your most recent employer **你最后一个雇主**

[REDACTED]

Area Code and Telephone Number **雇主联系方式，如果你现在无法提供，必须在完成申请后提供，否则会影响你的申请时间**

If you are unable to provide this information, please contact the Service Centre. Processing delays may occur.

First day worked (DD/MM/YYYY) **开始日期，日/月/年**

\* Last day worked (DD/MM/YYYY) **结束日期，日/月/年**

\* Will you be returning to work? **你会回去工作嘛？**

Yes  
 No  
 Unknown

- 会
- 不会
- 不知道

**点击继续**

### 17. 离职原因， 必须回答

## Reason for Separation

Answers to fields and questions with an asterisk (\*) are mandatory.

Employer:

Name [Redacted]  
Phone Number [Redacted]  
First day worked [Redacted]  
Last day worked [Redacted]

- \* Why are you no longer working for this employer?
  - There was a shortage of work
  - I quit (includes retirement, health care, or other reasons)
  - I was dismissed or suspended
  - I am on sick leave (includes short-term disability)
  - I am on maternity leave.
  - I am on parental leave (includes family caregiver leave)
  - I am on compassionate care leave
  - I am on family caregiver leave
  - My employer went bankrupt
  - I am on apprenticeship training
  - I have a work-sharing agreement
  - I am on a leave of absence.

离职原因， 可以参照 ROE

- 没有足够的工作
- 因为退休， 健康， 或者跟随配偶/抚养人搬迁而离职
- 被解雇
- 生病
- 孕妇/产妇休假
- 照顾新生儿/最近领养孩子的父母假期
- 照顾病危亲属（为临终人员提供照顾与支持）
- 照顾家庭成员（照顾重病或受伤的家庭成员）
- 雇主破产
- 学徒培训
- 与雇主签订工作分享协议
- 休假

Previous Continue

点击此处继续

### 18. 工资（小时工资或年薪）， 可以不填

## Rate of Pay

What was your hourly rate of pay or annual salary (before deductions)?

per

This information is sought to gather data for Labor Market Information. Completion of this section is voluntary.

Previous Continue

点击继续

填入金额

下拉菜单， 选择小时 hourly 或者年 annual

### 19. 输入你的工种 Job title

20. 有关 ROE (雇用记录)的信息, 必须回答

### ROE Information - Last Employer

Answers to fields and questions with an asterisk (\*) are mandatory.

**Employer:**

Name [Redacted] 核对左边的信息

Phone Number [Redacted]

First day worked [Redacted]

Last day worked [Redacted]

---

\* We need a Record of Employment (ROE) covering this period of work to process your claim. If your employer issued you an ROE with a serial number that begins with "S," "W" or "Y," Select one of the following:

I have a paper Record of Employment or I requested or will request a paper Record of Employment electronically.

I requested or will request a paper Record of Employment electronically.

My employer did not issue a Record of Employment.

A Record of Employment was issued to me but I do not have it. (I have a copy of the Record of Employment or I own 40% of the voting shares of the business I worked for.)

如果你的 ROE 序列号以 S, W, 或者 Y 开头, 政府已有记录  
从以下选项中选择一项:

- 我有纸质的 ROE, 将会或者已经提交。或者我的雇主已经电子提交
- 我已经或者将会向雇主要求 ROE, 会尽快提交
- 由于破产, 倒闭, 或者搬迁, 我的雇主无法出具 ROE
- 由于我的工作没有保险无法出具 ROE (比如, 我是自雇的或者我占据公司投票股份的 40%以上)

Previous Continue 点击继续

21. 其他雇主, \*必须回答

### Other employers

Answers to fields and questions with an asterisk (\*) are mandatory.

**If you already reported your period of employment:**

\* In the last 52 weeks, did you have any other periods of employment (with the same or different employers)?

Yes

No

You must give Service Canada any information that helps determine your eligibility for EI.

你不需要重复提交最后一个雇主信息中涵盖的工作期间  
在过去的 52 周内, 你还有其他的工作期间吗 (相同或者不同的雇主)

- 是
- 否

你必须提交过去 52 周内的从所有雇主处领取的纸质的 ROE。这些信息有助于判断你是否符合失业保险的资质

Previous Continue 点击继续

22. 魁北克省父母失业保险

### Information on Quebec Parental Insurance Plan benefits

Answers to fields and questions with an asterisk (\*) are mandatory.

\* The province of Quebec has a Parental or Adoption benefits. Have you received any benefits from the Quebec Parental Insurance Plan (QPIP) in the last 24 months?

Yes

No

过去两年间你是否领取过魁北克省得父母失业保险福利或者你将会收到

- 是
- 否

Previous Continue 点击继续

23. 你是否领取或将领取工伤保险

### Workers' Compensation Payments

Answers to fields and questions with an asterisk (\*) are mandatory.

\* Have you received or will you receive money through Workers' Compensation?

- Yes      • 是
- No         • 否

Previous | **Continue** | 点击继续

24. 现在或者在接下来的 52 周内你是否可以领取养老金

### Information on pensions

Answers to fields and questions with an asterisk (\*) are mandatory.

\* Are you now or will you be receiving a pension within the next 52 weeks?

- Yes      • 是
- No         • 否

Previous | **Continue** | 点击继续

25. 与公司的关系，打\*的问题必须回答

## Business Relationship Information

Answers to fields and questions with an asterisk (\*) are mandatory.

### Family relationship with Employer

\* Are you related to any of the following persons who own, manage, or control the business?

Yes

No

Answer "Yes" if you are related to any of the following persons who own, manage, or control the business:

- your father
- your brother
- your son
- your spouse
- your aunt

**Note:** You are also considered related if you are a Record of Employment (ROE) recipient for the business.

在你工作的任何公司，你是否与公司的所有人/合伙人或者参与经营的股东有关联

- 是
- 否

如果公司所有人，合伙人，或者股东符合以下情形回答“是”

- 你的爸爸，妈妈，祖父母或曾祖父母
- 兄弟姐妹
- 儿子，女儿，孙辈，曾孙辈
- 配偶(包括同居)
- 叔叔，阿姨，侄子，侄女，堂兄妹

...ning the business?

...in fishing for which you receive a

### Shareholder in a corporation for which you worked

\* Did you own more than 40% of the shares of any corporation for which you worked during the reporting period?

Yes

No

在你工作的任何公司，你是否拥有 40%以上的股份

- 是
- 否

A shareholder is a person who owns shares in a corporation (a business that has been legally incorporated).

### Sole owner or partner in a business for which you worked

\* Were you the owner or partner in any business for which you worked during the reporting period?

Yes

No

在你工作的任何公司，你是公司所有人或合伙人吗？

- 是
- 否

Previous

Continue

点击继续

26. 如果你的每周工资是不固定的金额，你需要提供此信息，打\*的问题必须回答

### Variable Best Weeks

Answers to fields and questions with an asterisk (\*) are

#### What is the variable best weeks calculation?

Variable best weeks are the weeks of work (except self-employment) that will calculate your EI benefit rate based on the best weeks.

#### Information to give

Please give accurate and complete information about your earnings. Calculate your weekly earnings based on a **Sunday to Saturday** week.

For each week (Sunday to Saturday) that you earned the most, provide:

- the dates; and
- your gross weekly pay (before deductions) including overtime pay.

\* In the last year, did you work less than 20 weeks?

- Yes
- No

\* Did your earnings vary during the last 52 weeks?

- Yes
- No

\* Were your average weekly earnings at least \$1042?

- Yes
- No

\* Would you like to provide more details about your high weekly earnings?

- Yes
- No

什么是最佳浮动周？

如果你的周工资每周都不一样，那么你的失业保险金是基于你工资收入最高的那些星期的收入来计算的（一般是指最后 52 周工作期间或从你上一次申请失业保险开始）

你所需提供的信息

- 请提供你的最佳浮动周工资的准确完整的信息，因为我们将依据这个信息和 ROE 来计算的失业保险金

周工资就算从周日到周六

请提供你收入最高的那些星期的信息

- 日期
- 税前周工资总额，包括任何休假和公众假期的工资

过去的一年里工作少于 20 周？

- 是
- 否

过去的 52 周里收入不固定？

- 是
- 否

过去 52 周平均周工资等于或者高于\$1042？

- 是
- 否

你愿意提供高周收入的细节吗？

- 是
- 否

Previous

Continue

点击继续

如果你选择现在提供信息，你将会进入下一个页面，你需要将收入最高的那些星期的信息输入，包括起止日期和金额。你也可以选择否，以后提供，在申请的最后会要求你下载一个表格，你填好后寄回去。

27. 其他工作信息，打\*必须回答

## Workforce History

► Help for this page

Answers to fields and questions with an asterisk (\*) are mandatory.

During the last 2 years, were you at any time:

\* in receipt of Workers' Compensation? ⓘ

Yes

No

\* unable to work for medical reasons? ⓘ

Yes

No

\* in receipt of group wage loss insurance benefit?

Yes

No

\* prevented from working due to a labour dispute?

Yes

No

\* on a training course to which you were referred by a

Yes

No

\* in jail? ⓘ

Yes

No

\* in receipt of a payment from the Wage Earner Compensation

Yes

No

过去的两年里，任何时候你是否  
领取工伤福利？

- 是
- 否

由于身体原因无法工作？

- 是
- 否

领取集体性无工资保险？

- 是
- 否

由于劳资纠纷无法工作（罢工或者关门）？

- 是
- 否

被指定的机构转介参加培训课程

- 是
- 否

坐牢？

- 是
- 否

领取工资保障计划福利？

- 是
- 否

Previous Continue

点击继续

28. 除了渔业和农业，你是否自雇？选择“是”或者“否”

### Self-Employment Information

Answers to fields and questions with an asterisk (\*) are mandatory.

\* Are you self-employed, other than fishing or farming? 

Yes

No

Previous

Continue

点击继续

29. 关于农业信息，必须回答。在你报税时，你会上报农业收入吗？选择“是”或者“否”

### Farming Information

Answers to fields and questions with an asterisk (\*) are mandatory.

\* Do you or will you declare farming income on your Income Tax Return? 

Yes

No

Previous

Continue

点击继续

30. 培训课程，必须回答。你现在或者将参加任何培训课程吗？选择“是”或者“否”

### Course or training program

Answers to fields and questions with an asterisk (\*) are mandatory.

\* Are you taking or will you be taking a course or training program? 

Yes

No

Previous

Continue

点击继续

31. 你现在怀孕或者在过去 17 周内刚生完孩子？选择“是”或者“否”

### Availability Information - Pregnancy

Answers to fields and questions with an asterisk (\*) are mandatory.

\* Are you pregnant or have you given birth in the last 17 weeks?

Yes

No

Previous

Continue

点击继续

32. 是否有第三方帮助你完成这个申请？选择“是”或者“否”

### Third Party Assistance

Answers to fields and questions with an asterisk (\*) are mandatory.

\* Did someone assist you in completing this application? 

Yes

No

Previous

Continue

点击继续

如果你选择“是”，将第三方信息填入

### Third Party Assistance

Answers to fields and questions with an asterisk (\*) are mandatory.

\* Did someone assist you in completing this application? 

Yes

No

Your personal information is confidential. If someone assisted you in completing this application, this person must complete the following:

\* |

填入姓名

(the name of the person who assisted the applicant in completion of this application)

declare that I have assisted in the completion of this application for Employment Insurance benefits at the request of the applicant.

My telephone number is

填入电话

Previous

Continue

点击继续

33. 责任和义务 (1-5 页)

**Rights and Responsibilities: Page 1 of 6**  
**Employment Insurance and You: A Shared Responsibility**

The a w mer **Rights and Responsibilities: Page 2 of 6**  
**Service Canada's responsibilities**

The w Pr **Rights and Responsibilities: Page 3 of 6**  
**Your responsibilities**

**Rights and Responsibilities: Page 4 of 6**  
**Other important information**

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 working  
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**Rights and Responsibilities: Page 5 of 6**  
**Other important information**

**Absence from Canada**

You must report any absences from Canada. You may be able to receive EI benefits when you are temporarily outside Canada. For example, you can receive sickness benefits if you are in the United States receiving medical treatment that is not readily or immediately available in Canada. If you are residing in the United States permanently, you may be able to receive EI regular, maternity, parental, compassionate care and family caregiver benefits as long as you meet the requirements for these benefits.

You may also file a claim for maternity, parental, compassionate care and family caregiver benefits if you reside outside of Canada or the United States and are covered by Canada's EI program.

Previous Continue

点击继续

34. 责任与义务 (第六页)

**Rights and Responsibilities: Page 6 of 6**

Answers to fields and questions with an asterisk (\*) are mandatory.

**Other important information**

**Interest**

We charge interest on any debts you incur as a result of misrepresentation. We calculate interest on overdue debts daily, and that interest compounds monthly on the amount owing at the average Bank of Canada rate plus 3%.

**False or misleading statements**

If you knowingly withhold information or make a false or misleading statement, you have committed an act or omission that could result in an overpayment of benefits as well as severe penalties or prosecution. However if you notify Service Canada of your actions, we can waive monetary penalties or prosecution if we are not already investigating the matter.

**Money owing**

If you owe any money to the Employment Insurance Program, or the Canada Revenue Agency, or if the Department of Justice is garnisheeing your wages for unpaid family support, we may overpayment notice.

你的名字

read and understand your rights and responsibilities, and;

I accept my rights & responsibilities.

点击选择“我接受”

I do not accept my rights & responsibilities and want to abandon my application for Employment Insurance benefits.

Previous Continue

点击继续

### 35. 认证/声明你所填信息真实准确

#### Attestation

Answers to fields and questions with an asterisk (\*) are mandatory.

I declare that the information given to the questions on the Application for Employment Insurance benefits online and questionnaires is true to the best of my knowledge.

I understand that this information will be used to determine my eligibility for Employment Insurance Benefits (including Family Supplement) and/or Employment Benefits, Services and Training. I have read and ~~understand the Risk~~ and Responsibilities statement.

I understand that the information provided is **你的名字** that making a false statement on an Application for Employment Insurance benefits online is subject to an administrative penalty or criminal proceedings for knowingly making this false or misleading statement.

- accept the above attestation and want to submit **点击选择“我接受”** ent Insurance benefits online.
- do not accept the above attestation and wish to aban on my Application for Employment Insurance benefits online.

Previous **Submit**

点击继续

36. 确认及其他信息，恭喜！加拿大社会服务部已经收到你的申请

## Confirmation and Information

### ► Help for this page

Thank You - We have received your application.

确认收到申请，需要一周等候期

- 确认号码
- 姓名
- 确认收到申请的时间

如果有其他补充信息或更改，不要重新申请，拨打电话 18002067218

... effective January 1st, 2017, the waiting period is one week for ... period remains at two weeks.

... 206-7218 or contact us in writing.

Print the Confirmation Page

点击“打印确认页”

Print Rights and Responsibilities

点击“打印权利与义务细则”

### Documents or Information required

Before your claim can be finalized, you must:

1. Submit the information about each week of unemployment to the Service Canada Centre as soon as possible. We will consider the information already on file for you.

如果前面没有提供最佳浮动周薪信息，你需要尽快提交。如果社会服务部在计算你的失业保险金之前没有收到此信息，社会服务部将参照你现有的档案信息决定。如果不能按时提交所需信息，有可能耽搁处理时间或影响你的福利金额

Failure to submit any required documents or information may create a delay in processing your claim and may affect your entitlement to benefits.

If necessary, mail any documents or additional information to:

Service Canada Centre  
Western Canada & Territories Region  
PO Box 245  
Edmonton AB  
T5J2J1

邮寄地址

Or deliver them in person to the Service Canada Centre where you live

### Electronic forms if required

Download and print a blank copy of:

- [Variable Best Weeks Information](#)

点击下载最佳浮动周薪表

or obtain one from a Service Canada Centre or call 1-800-206-7218.

### Additional Notes

If you have applied for **Regular benefits** you must provide proof of your eligibility and receive any payment entitlement and payment.

如果你申请普通失业保险，你将会收到一份参加集体信息分享的通知

为了证明你的资格并收到你应得的金额，你必须完成两周一次的报告。如果你做不到，会导致你无法收到应得福利

### What's next?

- We will mail you a blank copy of the [Variable Best Weeks Information](#) form.
- If you had an Access Code used to complete your application, you will receive a new Access Code.
- After you apply for benefits, you will receive a new Access Code.
- To obtain information about your benefits, call the Telephone Information Line.

- 我们会将你的失业保险金结算表连同个人访问代码寄给你。内附如何通过网上或者电话完成上报工作
- 如果你上个月有申请失业保险，你将不会收到新的个人访问代码。你可以使用同样的代码完成上报和获取你失业保险信息
- 一旦收到你的个人代码，你必须尽快使用网上或电话服务完成两周一次的上报工作。否则你将无法收到你应得的失业保险金
- 如需获取更多关于你申请的信息，或者更新你的邮寄地址，银行信息，你可以通过社会服务部网上账户获得，或者致电我们的服务热线 18002067218。

### Job Alerts

Cut down on your job search time

### Employment Services

Interested in exploring an Employment service that can help you return to work? [Click on the link Alberta](#)

Exit the confirmation page

点击退出，完成