



## Chinese Community Response to Family Violence

### Caseworker (part-time, 21 hours/week)

#### Responsibilities

- Crisis intervention
- Case management
- Risk assessment, safety plan, court preparation/orientation, court accompaniment/support, liaise with client's lawyer when required, family violence education
- Emotional/cultural supportive counseling
- Support service user with language barriers, e.g. translation and interpretation at lawyer meeting/court
- Maintain accurate, up-to-date client files, data and statistical records.
- Referral for required services/resources based on identified needs, e.g. basic needs, legal services
- Community outreach and education on family violence

#### Qualifications and Skills

- Bachelor's Degree/Diploma in social work or related discipline
- Two years experience in case management, profound understanding of domestic violence and abuse, barriers, trauma and vulnerability, Chinese culture and local Chinese community
- Knowledge and skills in crisis management and supportive skills to assist clients
- Demonstrated skills in excellent writing skills, verbal and public communication skills; working knowledge of Microsoft Offices, social media
- Personal attributes: such as compassion and non judgmental attitude; believe in change is an option for those who experience domestic violence, work independently with initiative; advocate for vulnerable individuals, keen to learn and update knowledge
- The jobholder must be a team player and value collaboration
- Have a valid driver's license and access to a vehicle for work use, flexible schedule to accommodate occasional work demand
- Proficiency in written and spoken English and Cantonese/ Mandarin

#### Background

Chinese Community Response to Family Violence (CCRFV) has been providing support and services for victims of domestic violence in the Chinese community since 2009. CCRFV is established by a partnership (Calgary Chinese Elderly Citizens' Association, Calgary Chinese Community Service Association, Calgary Women's Emergency Shelter, Calgary CCM Centre, George Chiu, Registered Psychologist and Sing Tao Daily) which has shared concerns about service gaps and multiple barriers experienced by victims of family violence. In these past years, Victims Services, Public Security Division, Alberta Justice and Solicitor General has been providing funding for this Service. CCRFV is hosted by the Calgary Chinese Elderly Citizens' Association.

Please submit resume and cover letter to: Elaine Ogada, email: [elaine.ogada@cceca.ca](mailto:elaine.ogada@cceca.ca)

We would like to thank you in advance for your interest in this position as only candidates selected for interview will be contacted.