



卡城華人耆英會

The Calgary Chinese Elderly Citizens' Association



June 5, 2025

NOTICE

Notice of Unauthorized Activity in Volunteer Management System

The Calgary Chinese Elderly Citizens' Association (CCECA) was recently notified by our service provider that unauthorized access had occurred within our volunteer management system. A preliminary investigation revealed that an authorized account had been compromised and used by a hacker to send phishing emails to external recipients.

This incident **affects volunteer data only**, including names, phone numbers, mailing addresses, and email addresses. **No member or service user information was involved.**

We took immediate action, including:

- Blocking the affected account and resetting login credentials
- Requesting the implementation of two-factor authentication
- Reporting the incident to:
 - Calgary Police Service
 - Canadian Anti-Fraud Centre
 - Office of the Information and Privacy Commissioner of Alberta (OIPC)

All affected volunteers **will receive individual notifications** via email, mail, or phone.

We sincerely apologize for any inconvenience this incident may have caused and thank you for your continued trust and support. CCECA remains fully committed to strengthening data protection and ensuring the security of information for all individuals who have participated in our services.

If you are a volunteer and have any questions or concerns regarding this incident, please do not hesitate to contact Ms. Yolanda Yau, Program Coordinator, at 403-269-6122 (Ext. 246).

Thank you for your understanding and continued support.

Kenneth Fung

Executive Director

The Calgary Chinese Elderly Citizens' Association

(This notice will remain posted until July 31, 2025)

Partly Funded by



United Way
Calgary and Area



111 Riverfront Avenue S.W., Calgary Alberta, Canada T2P 4Y8

Tel: 403 269 6122 Fax: 403 269 1951

email: cceca@cceca.ca website: www.cceca.ca

Charitable Registration Number: 126698018 RR0002

